



RETURNS NOTE

Please complete this Returns Note and place it inside the parcel. Goods should be returned in original packaging where possible.

Order number: _____

Your name: _____

Your email: _____

Product name/ number	Number	Return code

Return code:

1. Didn't live up to my expectations
2. The item was faulty
3. Other

When we have received your returned parcel, our customer service will process it immediately. As long as your returned goods comply with our terms for return, we will make sure your item is promptly refunded to the same card that you used to purchase the item with.

Many thanks
The Kronstadt team