

ORDER DATE	ORDER NUMBER	YOUR NAME	YOUR EMAIL

kocono

WHAT YOU ORDERED

QTY	PRODUCT CODE	REASON CODE (please tick)						REASON FOR RETURN
		A	B	C	D	E	F	A: Unwanted B: Poor quality/faulty C: Incorrect item received D: Parcel damaged on arrival E: Arrived too late F: Other, please state: <hr/>
		A	B	C	D	E	F	
		A	B	C	D	E	F	
		A	B	C	D	E	F	
		A	B	C	D	E	F	
		A	B	C	D	E	F	
		A	B	C	D	E	F	

How to return

- 1) Complete this form and include it inside your parcel.
- 2) Create your return slip by following the online steps at
<https://retur.pakkelabels.dk/kocono>
- 3) Print and attach your shipping label to the outside of your parcel.
- 4) Send parcel with GLS.

Return policy

We're sorry you didn't love your new products! Send us your unwanted products back, in unused and undamaged condition with its original packaging within 14 days of receipt.

Once we have received the parcel your return will be processed. Please be advised all refunds can take up to 14 working days to process. After we have processed your refund, you should expect to receive your refund within 28 working days. A confirmation e-mail will be sent once your return has been refunded.

We are here to help. For all questions contact us at **hello@kocono.dk**