

flow

copenhagen

RETURN FORM

If for any reason you would like to return an item, flow copenhagen grants full right of cancellation for a period of 30 days from the day after you received the items. Please fill out this form and enclose it in the shipment. All goods must be returned in their original condition with no tags or labels removed. Please place each product in the packaging / bags it came in and note that the package must be sent directly to the address below, as we do not accept packages sent collect on delivery.

- 1** Go to <https://return.shipmondo.com/flowcopenhagenretur-gls>
 - 2** Enter your information and purchase your shipping label
 - 3** Print your label and attach it to the sealed parcel
(Please include this note!)
 - 4** Drop your parcel off at your local GLS collection point.
Find yours at <https://gls-group.eu/DK/da/depoter-gls-pakke-shops>
 - 5** Your return will be processed shortly after arrival. If you experience any problems or delays, please contact us at hello@flowcopenhagen.com
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e-mail

Order number

Item name

Size

Reason for return

- Wrong fit / size Product didn't live up to my expectations
 Faulty product Other