

Frozenpalmtree.eu

Please fill out the return ticket and place it in the parcel, which has to be returned. All products have to be sent back in the same packaging they arrived in.

Order Number: _____

Navn: _____

E-mail: _____

Number: _____

Item number / item name	Quantity	*Reason for return

*Reason for return:

1. Did not match my expectations
2. Product defect (on arrival)
3. Other (Please use the comment field)

Comments:

We handle all returns as quickly as possible. During peak periods expect handling time up to 10 business days. All refunds will be issued to the same credit card being used during the purchase.