



To register your return, please reach out to our Tibber support team through our website.

RETURN ORDER FORM

PURCHASE AND PURCHASER INFORMATION

Name	
Street Address	
City/State/ZIP	
Email	
Phone	

Order No.	
Order Date	
Delivery Date	

RETURN CODES

- 1) Purchase Regret
- 2) Wrong Item Received
- 3) Malfunction (Please specify the nature of the fault)
- 4) Additional Reasons (Please specify the reason for the return)

RETURN ITEMS AND REASON

Item Name	Reason for Return	QTY

RETURN POLICY

RETURNS

- 1) Returns must be initiated within 14 days from the date you received your purchase.
- 2) Items must be in their original state and condition and in the original packaging.
- 3) Include any invoice, packing slip, or proof of purchase.
- 4) Please allow for business days for the processing of returned items.

SHIPPING AND HANDLING CHARGES

- 1) Shipping charges applied to the original purchase are non-refundable.
- 2) Shipping costs for returned items are the responsibility of the customer and are non-refundable.

IMPORTANT

Put the prepaid return sticker on the package. Remember to take off or hide the first delivery sticker. If you don't use the prepaid sticker, you need to take care of sending the package yourself.

Don't stick the return label or any tape right on the item's original box.