

# Return

Don't worry if your shoes are not exactly what you had in mind, you have 14 days to exchange or return them.

## 1. Prepare the package

Please return the shoes and box in original conditions. You are very welcome to try the shoes on, but do not to put them into use. Place the shoes nicely in the shoe box, as you received them.

## 2. Prepare the paperwork

Fill in the info on this note and place it in the box for returning.

## 3. Return the package

You are welcome to use the included return label. If you didn't find any in your box, please visit [pykcph.com/returns](https://pykcph.com/returns) to generate one. Drop your package off at a GLS pick-up point.

## Select your reason(s) for return

- ☐ Shoes are too small
  - ☐ Shoes are too big
  - ☐ Fit is not good for my child's feet
  - ☐ Quality is not as expected
  - ☐ Other reason: \_\_\_\_\_
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## I am going to

- ☐ Exchange the shoes for another pair
- ☐ Ask for a refund

Order #\*: \_\_\_\_\_

Email: \_\_\_\_\_

\*Find your order # on your delivery note or order confirmation.

Feel free to contact us if you have any feedback, questions or concerns. Email us at [hello@pykcph.com](mailto:hello@pykcph.com) or start a chat at our website. You are also welcome to call us at +45 7060 5968.